

ORIGINAL

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October 14, 2013
Arizona Corporation Commission

VIA OVERNIGHT DELIVERY

Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

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OCT 15 2013



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AZ CORP COMMISSION
DOCKET CONTROL

Re: Q LINK WIRELESS LLC Quarterly Report
Docket No. T-20824A-11-0446; Decision No. 73651

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Q LINK WIRELESS LLC's Quarterly Report for Q3 2013. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby, Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Enclosure

cc: Maybell Kelly
Compliance Section via email (w/ confidential filing)

Q LINK WIRELESS LLC

State **AZ**
Docket **T-20824A-11-0446**

Year **2013**

Quarter **3**

Lifeline Quarterly Customer Report

	<u>July</u>	<u>Aug</u>	<u>Sep</u>	<u>Total</u>
Total number of customers at end of period	3392	4172	4594	
Total number of customers de-enrolled due to 60-day inactivity	0	0	0	0
Total number of customers de-enrolled due to failed annual verification	0	0	0	0
Total number of customers who de-enrolled voluntarily	1	4	2	7

Q LINK WIRELESS LLC

REDACTED

State Arizona Year: 2013
Docket T-20824A-11-0446 Quarter: Q3

ETC-Related Customer Complaints

Case Opened Date	Complaint Category	Complaint Description	Resolution	Case Closed